

Taylor Health Care Group

Community Health Needs Assessment

IMPLEMENTATION STRATEGY



TAYLOR HEALTH CARE GROUP

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Community Health Needs Assessment Summary Implementation Strategy

The Community Health Needs Assessment

As required under the Affordable Care Act, Taylor Health Care Group conducts a Community Health Needs Assessment every three years. This assessment defines community, collects secondary data on community health, gathers community input and collects primary data to prioritize community health needs and implements strategies to address community health needs.

Three main health themes emerged from the Community Health Needs Assessment and were prioritized as top community needs:

- **Availability of Specialty Care**
- **Express Care hours and ER utilization**
- **Transportation**

Acknowledgements

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COMMUNITY HEALTH NEEDS ASSESSMENT

IMPLEMENTATION PLAN

- **Availability of Specialty Care**

- Improve access to comprehensive, quality health care for specialty services
 - Assist patients who need help finding physician offices that provide specialty care
 - Encourage finding a health care provider with whom the patient can communicate with and trust
 - Expand Taylor Health Care Groups current role of specialty services and providers

- **Express Care Hours and ER Utilization**

- Develop strategies to provide services for diverse populations seeking emergency care
 - Continue speaking and visiting local civic and religious groups with focus on the differences between our ER and Express Care so that the general public understands what each facility is used for and when to utilize each
 - Explore extending physician hours in our Express Care outside of the current "9 to 5" schedule
 - Regularly write, post and distribute educational materials and updates on health services and providers for the community through a variety of news outlets.

- **Transportation**

- Increase access to low-cost transportation by increasing public knowledge on the availability of transportation services.
 - Since the hospital currently does not have the means to fund transportation services we will continue to work diligently with local resources in providing reliable information to our patients on what transportation services are currently available to them.
 - Maintain our current partnership with CareHarmony so that our qualifying patients can continue to receive scheduling assistance for transportation.
 - Increase the continuity of care for patients in between different clinics, hospital and home care.